

Help is Available at the Disaster Recovery Center

Disaster Recovery Centers are a one-stop shop where disaster survivors can get information and advice about community, state and federal agencies and other available assistance. They are also accessible to people with disabilities and those with access and functional needs.

The recovery centers, which began opening Jan. 19, are staffed with highly trained FEMA personnel as well as representatives from California state agencies and the U.S. Small Business Administration.

These specialists can clarify information you have received from FEMA or other agencies; they can explain the rental assistance available to homeowners and renters; and they can fax your requested documents to a FEMA processing center and scan or copy new information or documents needed for case files.

At the recovery centers, you can connect with other agencies for immediate needs assistance (debris removal, removing damaged belongings and construction materials that may present a health hazard, etc.). You can also get help navigating FEMA recovery programs and insurance programs.

SBA representatives are on hand to provide program information and explain how to apply for SBA's low-interest disaster loans for businesses, private non-profits, homeowners and renters.

All recovery centers are accessible. They have assistive technology equipment that allows disaster survivors to interact with staff. Video Remote Interpreting is available and American Sign Language is available by request. The centers also have accessible parking, ramps and restrooms.

For the latest information on California's recovery from the severe winter storms, flooding, landslides and mudslides, visit [FEMA.gov/disaster/4683](https://www.fema.gov/disaster/4683). You may also follow twitter.com/Cal_OES, facebook.com/CaliforniaOES, [@FEMARegion9/Twitter](https://twitter.com/FEMARegion9) and [Facebook.com/FEMA](https://facebook.com/FEMA).

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FEMA's mission is helping people before, during, and after disasters.

All FEMA disaster assistance will be provided without discrimination on the grounds of race, color, sex (including sexual harassment), sexual orientation, religion, national origin, age, disability, limited English proficiency or economic status. If you believe your civil rights are being violated, call the Civil Rights Resource line at 833-285-7448.

